41. RETAIL ACCESS PROGRAM

A.   CUSTOMER ELIGIBILITY

To be eligible for service under the Retail Access Program (Service Classification Nos. 6, 12 and 13) the customer must:

(a)   meet the eligibility criteria set forth in one of the above tariffs; and,

(b)   assist and allow the collection of data and information necessary to evaluate the program; and,

(c)   agree to subscribe to the services of only one Retail Supplier at a time per meter.

B.   CUSTOMER ENROLLMENT

(a)   Customers interested in the program may contact Central Hudson and request a listing of the eligible Retail Suppliers published by the Company;

(b)   The customer may contact any eligible Retail Supplier directly and request a statement of the Retail Supplier's terms and conditions that detail the customer's rights, responsibilities, and expected costs;

(c)   The customer may contract with the Retail Supplier by telephone or in writing, by providing the Supplier with the customer's Central Hudson account number(s) and other information required by the Supplier;

(d)   Customers may be served by only one Retail Supplier per meter subject to the provisions cited in Section 41.A(c). No fee will be charged by Central Hudson for a customer switching to a Retail Supplier, nor for the first voluntary switch back to Central Hudson, nor for the customer's first switch from one Retail Supplier to another Retail Supplier during the first twelve months following the customer's initial participation in the program, nor for any involuntary switch. Customers that subsequently elect to switch to another Supplier or switch back to Central Hudson will be assessed a ten ($10) dollar fee;

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