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STAMPS:

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35. RETAIL ACCESS PROGRAM (Cont'd)

C. <u>SWITCHING REQUIREMENTS</u> (Cont'd)

(b) Notice Period Required and Switch Date

- 1. The notice for an electric switch must be submitted at least ten (10) calendar days before the customer's regular meter reading date or the proposed date for a special meter reading;
- 2. A special meter reading to initiate the switch of a customer may be arranged for a twenty dollar (\$20) fee (see below) if the regular reading would not occur on the tenth day after the notice;
- 3. The switch of electric supplier will occur on the sooner of the regular or special meter reading date.
- (c) Frequency of Subsequent Switches

Retail Access customers may voluntarily choose to return to Central Hudson as a full-service customer; or, voluntarily switch to another Retail Supplier subject to the following restrictions:

- 1. Customers voluntarily returning to Central Hudson for full service will be required to remain with Central Hudson for a minimum of twelve months after their return date;
- Customers voluntarily switching to another Retail Supplier or returning to Central Hudson full-service may be subject to restrictions in their agreement with their current supplier.
- (d) Switching Fees
 - Central Hudson will not charge a customer to switch from Central Hudson's full-service to a Retail Supplier's service;
 - 2. Central Hudson will not charge for the first voluntary switch from a Retail Supplier to another Retail Supplier (or back to Central Hudson) during the first twelve months following a customer's initial entry into retail access;
 - 3. Central Hudson will charge a switching fee of ten (\$10) dollars per customer per meter for all subsequent voluntary switches between Retail Suppliers or back to Central Hudson.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York