

..DID: 10903
..TXT: PSC NO: 15 ELECTRICITY LEAF: 129
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/00 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/01/99 STATUS: Effective EFFECTIVE: 02/01/00

35. RETAIL ACCESS PROGRAM (Cont'd)

D. CUSTOMER INFORMATION (Cont'd)

(a) Historical Information by Account (Cont'd)

4. If specifically requested and accompanied by written customer authorization, Central Hudson will reveal (at no charge, twice, within twelve months) whether or not the customer made late payments and/or involuntarily was disconnected during the past twelve months (i.e., credit information). Central Hudson will charge a fee of fifteen (\$15) dollars, payable in advance, to the requestor for credit information beyond the most recent 12-month period;
5. Central Hudson will mail/FAX hardcopy (of usage/credit history related to the most recent 24-month period) within five (5) calendar days of a request. For information beyond the most recent twenty-four months, Central Hudson will respond within five (5) calendar days after we have credited the fee to Central Hudson's accounts. If history beyond twenty-four months is unavailable, we will refund the fee;
6. All historical customer information obtained from Central Hudson by a Retail Supplier must be kept confidential and not revealed to others, unless authorized by the customer. All other customer information, such as account numbers (passwords, if applicable), telephone numbers and service addresses must also be kept confidential and not revealed to others, unless authorized by the customer;
7. Any request for hardcopy of a Retail Access customer's records by a third party will automatically trigger a postcard mailing that identifies the requestor to the customer.

(b) Current Billing Information for Retail Suppliers

Data needed to bill Retail Access customers is available to authorized Retail Suppliers and Direct Customers at the Central Hudson website:

www.cenhud.com/ic_esco/icesco.htm.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York