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STAMPS:

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## 35. RETAIL ACCESS PROGRAM (Cont'd)

## P. <u>TERMINATION OF SERVICE</u> (Cont'd)

(d) Termination of a Direct Customer

A Direct Customer may voluntarily terminate securing its own energy supplies by notifying Central Hudson of its intent to terminate acting as a Direct Customer and to switch to another supplier or to return to utility service in accordance with the "Switching Requirements". A Direct Customer may be involuntarily terminated for the reasons, and in the same manner, as a Retail Supplier would be terminated, to the extent applicable (see Section C above), except that notices to other customers are not required where the Direct Customer is a single customer.

- (e) Assignment of Retail Supplier Contracts
  - 1. A Retail Supplier may assign customer contracts to other eligible Retail Suppliers, and transfer the rights to serve those customers, provided that the Retail Supplier's contracts and disclosure statements clearly state that such assignments and transfers may occur. The assignment and transfer may be initiated upon submission of a notice to Central Hudson, the Public Service Commission and the Retail Supplier's customers at least fifteen (15) calendar days prior to the transfer date. The notice to Central Hudson and the Public Service Commission will include a copy of the assignment document(s) executed by officers of all the involved Retail Suppliers and a copy of the notice being sent to customers. The notice to retail customers will inform them:
    - (a) of the date(s) of the assignments;
    - (b) that service will be provided by the assigned Retail Supplier;
    - (c) of any changes in the contract or disclosure statement terms (to the extent permitted by the existing contracts or disclosure statements), including ministerial changes such as telephone numbers, mailing addresses, etc.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York