..DID: 10879 ..TXT: PSC NO: 15 ELECTRICITY LEAF: 159 COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0 INITIAL EFFECTIVE DATE: 02/01/00 SUPERSEDING REVISION: STAMPS: RECEIVED: 12/01/99 STATUS: Effective EFFECTIVE: 02/01/00

## 35. RETAIL ACCESS PROGRAM (Cont'd)

- P. <u>TERMINATION OF SERVICE</u> (Cont'd)
  - (c) (Cont'd)
    - 5. Sample copies of the form of the notices to customers will be submitted to the Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.
    - 6. If a speedier termination process is needed in a specific situation, Central Hudson may request expedited treatment from the Public Service Commission or its designee, who has the authority to grant such a request. The Commission or its designee may also, for good cause, initiate a speedier termination process without a request by a utility. The Retail Supplier/Direct Customer will have standing in any such process.
    - 7. Retail Suppliers may contest any suspension or proposed termination by use of the "Dispute Resolution Process" if that process is initiated in a timely manner.
    - 8. Upon any termination of a Retail Supplier, the Retail Supplier will remain responsible for payment or reimbursement of any and all sums owed under the Tariff or under any tariffs on file with the FERC, and service agreements relating thereto, or under any agreements between the Retail Supplier and Central Hudson. The Retail Supplier will also remain obligated to customers to the extent provided for in any contracts with them.
    - 9. Upon receipt of a switch request from a subsequent Retail Supplier following the termination notice, Central Hudson will verify the intended switch with the customer in accordance with the Slamming Prevention Process, (<u>e.g.</u>, Central Hudson will notify customers within five (5) calendar days of the switch request).

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York