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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
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RECEIVED: 12/01/99 STATUS: Effective EFFECTIVE: 02/01/00

35. RETAIL ACCESS PROGRAM (Cont'd)

P. **TERMINATION OF SERVICE** (Cont'd)

(c) 2. (Cont'd)

allowed to procure its own energy supplies. The termination process will stop if the Retail Supplier/Director Customer corrects the problem within the ten (10) day period unless otherwise directed by the Commission. If a more expedited process is deemed necessary for any termination, the process outlined in Sub-section 6 below may be followed.

3. Central Hudson may suspend or terminate a Retail Supplier/Direct Customer immediately if an imminent risk exists that compromises the safety or operational reliability of Central Hudson's system. Notices will be sent to customers as specified in Subsection 4 below.

4. The notices to be sent to customers by Central Hudson will advise them:

- (a) that the termination will (or did) occur at the first meter reading date, or the first of the month, or another date where Central Hudson may estimate the readings at the termination date or provide for a special meter read at the customer's expense;
- (b) of their option to select another Retail Supplier to be their energy service provider or to return to Central Hudson full-service;
- (c) of the names and telephone numbers of eligible Retail Suppliers that have indicated a willingness to serve retail customers in Central Hudson's service territory;
- (d) that if they do select other Retail Suppliers, those entities will file switch requests with Central Hudson on their behalf, and there will be no fee charged by Central Hudson for the switches; and
- (e) that after the termination and unless/until new Retail Suppliers are selected and the switches are completed, service will be provided by Central Hudson under its applicable tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the termination date.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York