

..DID: 1621
..TXT: PSC NO: 89 GAS LEAF: 55
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 12/19/97 SUPERSEDING REVISION: 0
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 11/19/97 STATUS: Cancelled EFFECTIVE: 12/19/97

GENERAL INFORMATION

20. METER READING, BILLING, COLLECTION, AND ESTIMATED BILLS: (CONT'D)

I. Balanced Billing: (Cont'd)

Non-Residential (Con'td)

(2) Balanced Billing Plan Will: (Cont'd)

- (f) limit enrollment in the plan to a time of year when the Customer will not be subject to undue disadvantage.

(3) Removal from Balanced Billing Plan:

- (a) A customer may request that the Company remove the Customer from the balanced billing plan and reinstate regular billing at any time, the Company will render a final balanced settlement bill, prior to the time of the next cycle bill that is rendered more than ten (10) business days after the request.
- (b) The Company may only remove a customer from its balanced billing plan if the Customer becomes ineligible under Section 20.I.(1), provided that the Company has given the Customer an opportunity to become current in payment, if delinquency is the cause of the Customer's ineligibility, such opportunity need only be given once in any twelve-month period.

J. Contents of Bills - Non-Residential Customers:

Customer bills shall state the charges for service(s) performed, materials furnished or other charges made by the Company and will be itemized on the applicable bill form unless by reason of size limitation itemization is not possible. In those cases, totals will be utilized and a separate listing of charges making up such totals will be sent with this bill. Bills shall contain information required under 16 NYCRR Part 13.11.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)