..DID: 3758 ..TXT: PSC NO: 12 GAS LEAF: 130 COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 0 INITIAL EFFECTIVE DATE: 10/01/98 SUPERSEDING REVISION: STAMPS: Cancelled by 1 Rev. Leaf No. 130 Effective 10/01/1998 RECEIVED: 06/01/98 STATUS: Cancelled EFFECTIVE: 10/01/98 GENERAL INFORMATION - Continued

The service application must be signed by the applicant or an authorized agent of the applicant and a copy will be provided to the applicant or his authorized agent. In the case of agents, the Company may require suitable proof of the authorization of the agent.

4. Denial of Application

All service application denials will be made by written notice either delivered personally to the applicant or sent to the applicant's current business address or any alternative mailing address provided in the application.

All applicants submitting incomplete applications will be notified, in writing and within three (3) business days after receipt of the application, of the information and/or documents that must be submitted in order for the application to be considered complete.

H. Levelized Payment Plans

1. Eligibility

All non-residential customers will be eligible to pay their bills according to a levelized payment plan except:

- A. Non-residential customers who have less than twelve (12) months of billing history at the premises; or
- B. Seasonal, short-term or temporary non-residential customers; or

C. Non-residential customers who have arrears; or Issued by: Robert J. Fani, Senior Vice President, Brooklyn, New York