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GENERAL INFORMATION

1. DEFINITIONS:

As used herein, the following terms shall have the meanings set forth below:

Aggregation Pool shall mean aggregated deliveries for one (1) or more non-daily metered transportation service Customers by a single Aggregation Pool Operator within an Aggregation Pooling Area.

Aggregation Pool Operator shall mean an individual or entity responsible for causing the natural gas supplies to be delivered to the Company on behalf of non-daily metered transportation customers necessary to satisfy the full requirement of the Aggregation Pool, as directed by the Company. Generally, a Customer's Designated Agent is also the Aggregation Pool Operator.

Aggregation Pooling Area shall mean an area defined as a Company operational area served, generally, by a single interstate pipeline. Aggregation Pooling areas shall be defined, designated, and/or modified on a prospective basis, in the Company's reasonable discretion and shall be posted on the Company's Electronic Bulletin Board (EBB).

Average Daily Gas Index shall mean the average of the Maximum Daily Gas Index and the Minimum Daily Gas Index.

Business Day shall mean Monday through Friday excluding holidays recognized by the Company.

Cash-Out shall mean the resolution of upstream pipeline imbalances at the end of a period, usually a month, through cash payments.

Company shall mean New York State Electric & Gas Corporation.

Core Customer shall mean a customer that has no viable alternative fuel and relies on the utility for gas delivery and/or commodity service.

Critical Care Customer(s) shall mean a Customer(s) that heats all or any portion of any building, including apartment houses, prisons, dormitories, nursing homes, hospitals, hotels, and other buildings where persons may dwell on permanent basis, solely with natural gas delivered pursuant to this schedule.

Customer shall mean any party executing a valid service agreement with the Company for service hereunder.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)