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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 1
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION: 0
STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 02/16/99
Cancelled by 2 Rev. Leaf No. 187 Effective 10/01/1999
RECEIVED: 05/26/99 STATUS: Cancelled EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 13 (Cont'd.)

DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)

Discontinuance of Sales by Seller to Individual Customer

A Seller may discontinue sales to individual customers in the Company's service territory at will (except as may be otherwise limited by contracts with customers), upon submission of a notice to those individual customers and to the Company at least 15 calendar days prior to the discontinuance date. The notice to customers shall inform them:

- a) of the date of the discontinuance;
- b) of their option either to select another Seller or the Company to be their provider of gas supply;
- c) that if they do select other Sellers, those entities will file switch requests with the Company on the customers' behalf, and there will be no fee charged by the Company for the switches;
- d) that after the discontinuance and unless/until new Sellers are selected and the switches are completed, service will be provided by the Company; and
- e) that there will be no switching fee charged by the Company to the customer for a switch back to the Company, whether as an interim measure until a new Seller is selected or as a permanent action.

If the Seller does not provide the required notice to its retail customers and the Company, the Seller may be determined ineligible by the Commission to sell gas to retail customers in New York State and/or may be assessed a monetary penalty by the Commission.

Upon receipt of a switch request from a subsequent Seller following the discontinuance notice, the Company will verify the intended switch with the customer.

Involuntary Discontinuance of Seller's Right to Provide Service

The Company shall have the right to initiate a process to discontinue a Seller's participation in the Company's Gas Transportation Service Program:

- a) where the Company determines that it is necessary or desirable for safety or for system reliability reasons;
- b) where the Seller fails to comply with the terms and conditions of this Schedule;
- c) where there is a continued pattern of attempts to transfer retail customers without proper customer authorization (slamming);
- d) where a court of competent jurisdiction issues an order authorizing discontinuance of the Seller; or

Issued By: **R. Lee Haney, Chief Financial Officer, Pearl River, New York**

(Name of Officer, Title, Address)