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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 4
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION: 3
STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 02/16/99
Cancelled by 5 Rev. Leaf No. 162 Effective 10/01/1999
RECEIVED: 05/26/99 STATUS: Cancelled EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 11 (Cont'd.)

DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)

Voluntary Discontinuance of Seller Operations (Cont'd.)

- c) that if they do select other Sellers, those entities will file switch requests with the Company on the customers' behalf, and there will be no fee charged by the Company for the switches;
- d) that after the discontinuance and unless/until new Sellers are selected and the switches are completed, service will be provided by the Company; and
- e) that there will be no switching fee charged by the Company to the customer for a switch back to the Company, whether as an interim measure until a new Seller is selected or as a permanent action.

The Company shall, within 5 calendar days of the notice from the Seller, also send a notice to the Seller's customers containing the same information as required above, but also providing a list with names and telephone numbers of eligible Sellers who have indicated a willingness to serve gas customers in the Company's service area.

If the Company learns that a Seller has discontinued operations in its service territory without giving the proper notice to its customers and to the Company in accordance with the above requirements prior to discontinuing operations, the Company shall immediately inform the Commission and then, if directed, notify all of the Seller's customers as required above. In the notification, the Company also shall advise the customers that, effective immediately, their service is being provided by the Company and that payment for such service from the date of the notice until a subsequent switch takes place must be made to the Company.

If the Seller does not give the required notice to its retail customers and the Company prior to discontinuing operations, the Seller may be determined ineligible by the Commission to sell gas to retail customers in New York State and/or may be assessed a monetary penalty by the Commission.

Upon the discontinuance of operations by a Seller, the Seller shall remain responsible for payment or reimbursement of any and all sums owed under this Service Classification or under any other agreements between the Seller and the Company. The Seller shall also remain obligated to customers to the extent provided for in any contracts with them. The Seller shall also remain responsible for all outstanding upstream pipeline charges.

Upon receipt of a switch request from a subsequent Seller, following the discontinuance notice, the Company will verify the intended switch with the customer.

If a more expeditious discontinuance process is judged to be needed in a specific situation, the Seller may request such expedited treatment upon a showing of need to the Commission or its designee, who shall have the authority to grant such a request. The Commission or its designee may also, for good

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cause, initiate an expeditious discontinuance process on its own motion. The Company shall also have standing in any such processes.

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