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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:
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GENERAL INFORMATION**SERVICE CLASSIFICATION RIDERS:****RIDER A** (Continued)**CUSTOMER ENROLLMENT** (Continued)d) New Accounts

A customer establishing a new account (i.e, customers that have not previously received gas from the Company) may initiate service by contacting the Company or a Seller for service in accordance with the procedures identified in the General Information Section 3. All applicants contacting the Company for service will be provided a list of Commission-approved Sellers. The customer has the option to receive gas supply from the Company or from a Seller. Sellers shall provide the Company with written notice of new service customers choosing the Seller for gas supply. Such notice must include the customers' signatures. The Company shall acknowledge receipt of the notices within 5 calendar days.

If the customer requests gas supply from the Company, or if a Seller does not notify the Company at least 10 calendar days prior to the turn-on date of its enrollment of the customer, the customer will receive gas supply from the Company as of the turn-on date.

If a Seller notifies the Company to enroll the customer at least 10 days prior to the turn-on date, the customer will receive gas supply from the Seller effective on the first day of the next calendar month, the Effective Switch Date. The customer will receive gas supply from the Company until the Effective Switch Date.

Sellers acting as the customer's agent in establishing gas service shall provide the name, service address, mailing address, and telephone number and any other information required by the Company for new customers applying for gas service from the Company as well as information about the customer's special needs, if any.

SWITCH OF SELLER

If a customer chooses to switch Sellers, the new Seller must provide the Company with notification of the requested switch at least 10 calendar days prior to the requested switch date in an electronic format prescribed by the Company. If a customer served by a Seller chooses to return to the Company's gas supply service, the customer must provide the Company notification of the requested switch at least 10 calendar days prior to the requested switch date. Switches will be effective on the first day of the next calendar month, the Effective Switch Date, following proper notification to the Company to the extent the Seller complies with the Nomination Procedures of Service Classification Nos. 11, 12 or 13. A special meter reading for switching customers may be requested by the customer or the new Seller for a fee as specified in General Information Section 6.

Issued By: R. Lee Haney, Chief Financial Officer, Pearl River, New York
(Name of Officer, Title, Address)