..DID: 8842 ..TXT: PSC NO: 4 GAS LEAF: 94.4 COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0 INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION: STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 02/16/99 Cancelled by 1 Rev. Leaf No. 94.4 Effective 10/01/1999 RECEIVED: 05/26/99 STATUS: Cancelled EFFECTIVE: 06/01/99

GENERAL INFORMATION

SERVICE CLASSIFICATION RIDERS:

<u>RIDER A</u> (Continued)

PROVIDER OF LAST RESORT

In order to ensure continued access to gas supply services pursuant to consumer protection rules for residential and non-residential service to those customers for whom gas transportation service is not a viable option, who choose not to choose an alternate supplier, or who terminate their agreements with a Seller and fail to designate a substitute Seller, the Company will provide gas supply services.

CUSTOMER BILLING

Unless otherwise agreed to by the Company and the Seller, the Company will bill a customer only for the delivery of gas supply and other services provided by the Company and the Seller will bill a customer for the gas supply and other services the Seller provides to the customer.

The Company and Sellers may, by mutual agreement, elect to offer customers a billing arrangement under which customers may receive a single bill for the services of both the Seller and the Company.

The Company's bills will be issued to customers in accordance with established billing cycles and current practices applicable to such customers.

TERMINATION OF SERVICE

a) <u>Customer Termination of Account</u>

If a customer utilizing a Seller to provide gas supply closes its account, the Company will send the customer a final bill according to current Company procedures. The Company will notify the customer's Seller when the customer notifies the Company that the customer is closing its account.

b) Discontinuance of Service for Non-Payment

The Company will issue Notices of Termination to customers and terminate service in accordance with General Information Section 9. At the time of the final bill following service termination, the Company will notify the Seller that the customer is no longer receiving service.

Only the Company may physically disconnect a customer's service.

Issued By: <u>R. Lee Haney, Chief Financial Officer, Pearl River, New York</u> (Name of Officer, Title, Address)