..DID: 8861 ..TXT: PSC NO: 4 GAS LEAF: 181 COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 1 INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION: 0 STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 02/16/99 Cancelled by 2 Rev. Leaf No. 181 Effective 08/01/2001 RECEIVED: 05/26/99 STATUS: Cancelled EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 12 (Cont'd.)

DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)

Discontinuance by a Direct Customer

A Direct Customer may voluntarily discontinue securing its own gas supply by notifying the Company of its intent to discontinue acting as a Direct Customer and to switch to another supplier or to return to the Company for its gas supply. A Direct Customer may be discontinued involuntarily for the same reasons, and in the same manner, as a Seller would be discontinued, except that notices to customers are not required where the Direct Customer is a single customer.

Assignment of Seller Contracts

A Seller may assign customer contracts to other eligible Sellers, and transfer the rights to serve those customers, provided that the Seller's contracts and disclosure statements clearly state that such assignments and transfers may occur. The assignment and transfer may be initiated upon submission of a notice to the Company, the Commission and the Seller's customers at least 15 calendar days prior to the transfer date.

The notice to the Company and the Commission shall include a copy of the assignment documents executed by officers of all involved Sellers indicating which party will be responsible for payment of any and all sums owed the Company under this Service Classification and/or any other agreement between the Company and the Sellers. The Commission and the Company shall be provided a copy of the notice sent to customers. The notice to customers shall inform them:

- 1) of the date of the assignments;
- 2) that service will be provided by the assigned Seller beginning at the first Effective Switch Date after the notice period;
- 3) of their rights (if any) to object to the transfers and be returned to the Company's service for gas supply or select another Seller; and
- 4) of any changes in the contract or disclosure statement terms resulting from the assignment including ministerial changes such as telephone numbers, mailing addresses, etc.

The Company shall within 5 calendar days of the receipt of the notice of transfer from the Seller submit to the Department of Public Service a copy of the letter to the affected customers advising them the transfer requests have been received and will be executed unless the customers, to the extent permitted by their contracts, arrange for alternative service from other Sellers or the Company. The Company will send the notice to the affected customers within 24 hours of approval by the Department of Public Service.