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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:
STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 02/16/99
Cancelled by 1 Rev. Leaf No. 188.1 Effective 10/01/1999
RECEIVED: 05/26/99 STATUS: Cancelled EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 13 (Cont'd.)

DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)

Involuntary Discontinuance of Sellers Right to Provide Service (Cont'd.)

The Company may suspend or discontinue a Seller immediately if an imminent risk exists that compromises the safety or operational reliability of the Company's system.

Sellers may contest any suspension or proposed discontinuance by use of the "Dispute Resolution Process" identified herein if that process is initiated in a timely manner.

The notice of discontinuance of service by a Seller to be sent to customers by the Company shall be submitted to the Commission for review, at least 5 calendar days prior to release, advising the affected customers of the following:

- a) the date of the discontinuance;
- b) of their option to select another Seller or the Company to be their provider of gas supply;
- c) the names and telephone numbers of eligible Sellers that have indicated a willingness to serve retail customers in the Company's service territory;
- d) that if they do select other Sellers, those entities will file switch requests with the Company on the customers' behalf, and there will be no fee charged by the Company for the switches;
- e) that after the discontinuance and unless/until new Sellers are selected and the switches are completed, service will be provided by the Company; and
- f) that there will be no switching fee charged by the Company to the customer for a switch back to the Company, whether as an interim measure until a new Seller is selected or as a permanent action.

Upon any discontinuance of a Seller, the Seller shall remain responsible for payment or reimbursement of any and all sums owed under this Service Classification or under any other agreements between the Seller and the Company. The Seller shall also remain obligated to customers to the extent provided for in any contracts with them.

Discontinuance by a Direct Customer

A Direct Customer may voluntarily discontinue securing its own gas supply by notifying the Company of its intent to discontinue acting as a Direct Customer and to switch to another supplier or to return to the Company for its gas supply. A Direct Customer may be discontinued involuntarily for the same reasons, and in the same manner, as a Seller would be discontinued, except that notices to customers are not required where the Direct Customer is a single customer.

Issued By: **R. Lee Haney, Chief Financial Officer, Pearl River, New York**

(Name of Officer, Title, Address)