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COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0

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## GENERAL INFORMATION

## II. Rules and Regulations (continued):

1--Definition of Terms (continued):

## S (continued)

Service Line: A pipe including associated metering and pressure reducing appurtenances which delivers gas below grade from a main to the first accessible fitting inside the wall of a customer's building when the meter is located within the building; when the meter is located outside the building, the service line will be deemed to terminate at the outlet of the meter if the piping continues into the building above ground, and at the outside of the building foundation wall if the service line is below grade up to that location.

Short-Term or Temporary Customer (Non-Residential): A short-term or temporary non-residential Customer is one who requests service for a period of time up to two years. Short-term Customers are covered in 16 NYCRR Part 13.

Short-Term or Temporary Customer (Residential): A short-term or temporary residential Customer is one who requests service for a specific period of time up to one year. Short-term Customers are covered in 16 NYCRR Part 11.

Supplier: A party that sells the commodity of natural gas.

T

Tampered Equipment: Service-related equipment that has been subjected either to unauthorized interference so as to reduce the accuracy or eliminate the measurement of the Company's service, or the unauthorized connection occurring after the Company has physically disconnected service

Transition Costs: Transition costs are costs incurred by the Company from its interstate pipelines as a result of the implementation of Federal Energy Regulatory Commission (FERC) Order No. 636 and/or from customers transferring to non-core service or firm transportation service. These costs include, but are not limited to: unrecovered gas costs remaining from the pipeline's termination of sales service (Account 191), new facility costs incurred to implement FERC Order No. 636, gas supply realignment (GSR) and stranded facility costs, and stranded cost on the utility system from transfers to non-core service or to firm transportation service.

U

Upstream: From a reference point, any point located nearer to the origin of flow than the reference point.

Utility Deficiency: Any action or inaction by the Company or one of its authorized agents that does not substantially conform to the Rules and Regulations of 16 NYCRR, the Company's tariff, or the Company's written business procedures.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY