

..DID: 7476  
..TXT: PSC NO: 1 GAS LEAF: 56  
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0  
INITIAL EFFECTIVE DATE: 03/18/99 SUPERSEDING REVISION:  
STAMPS:  
Effective date postponed to 07/01/99. See Supplement No. 2, 1, 1  
RECEIVED: 02/16/99 STATUS: Effective EFFECTIVE: 07/01/99

### GENERAL INFORMATION

## II. Rules and Regulations (continued):

### 4--Discontinuance of Service and Complaint Procedure (continued):

#### E. Deferred Payment Agreement (continued):

- c) as required after a broken deferred payment agreement in accordance with Rule 4E.1.4.3.
- .1.1.5 The Company will renegotiate a deferred payment agreement if the customer or applicant demonstrates that his or her financial circumstances have changed significantly because of conditions beyond his or her control.
- .1.1.6 The Public Service Commission or its authorized designee may direct the Company to enter into a deferred payment agreement as a fair and equitable resolution of an individual complaint.
- .1.2 Eligibility:
  - .1.2.1 A customer or applicant is eligible for a deferred payment agreement and will be offered one in accordance with Rule 4E.1.1, unless: the customer has broken an existing deferred payment agreement, except as provided in Rule 4E.1.4.3; or the Public Service Commission or its designee determines that the customer or applicant has the resources available to pay the bill.
  - .1.2.2 If the Company believes that a customer or applicant is not eligible for a deferred payment agreement because he or she has the resources to pay the bill, the Company may seek a determination from the Public Service Commission or its designee, provided; the Company notify the customer or applicant and the Commission or its designee in writing of the reason for its belief; and the Company gives the customer or applicant written notice summarizing the procedures of Rule 4E.1.2 in clear and understandable language. The Commission or its designee will forthwith make a determination as to whether the customer or applicant has the resources available to pay the bill; and until such a determination is made by the Commission or its designee, the Company will postpone any termination activity, restore service or provide service, as applicable, as long as the customer or applicant pays current bills, and a downpayment and monthly installments consistent with Rule 4E.1.3, or such amounts established by the Commission or its designee.
- .1.3 Terms:
  - .1.3.1 A deferred payment agreement shall obligate the customer to make timely payments on all current charges.
  - .1.3.2 A deferred payment agreement shall either contain:
    - a) the specific terms for payment of the amount covered by the agreement mutually agreed upon by the Company and the customer or applicant after negotiation pursuant to Rule 4E.1.1.1;  
or

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY