

..DID: 7473
..TXT: PSC NO: 1 GAS LEAF: 53
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 03/18/99 SUPERSEDING REVISION:
STAMPS:
Effective date postponed to 07/01/99. See Supplement No. 2, 1, 1
RECEIVED: 02/16/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION**II. Rules and Regulations (continued)**

4--Discontinuance of Service and Complaint Procedure (continued):

C. Company Actions Before and Conditions for Discontinuance of Service:

- .1 Actions: The Company will not disconnect service for nonpayment of bills rendered or for failure to post a required deposit until it has:
 - .1.1 Allowed sufficient time for the posting of payments made at any office of the Company or any authorized collection agent, through the end of the notice period required above; and
 - .1.2 Verified on the day disconnection occurs that payment has not been posted to the customer's account as of the opening of business on that day.
- .2 Conditions:
 - .2.1 The Company shall not discontinue service to any customer for nonpayment of bills or for failure to post a required deposit on a Saturday, Sunday, public holiday, a day on which the Public Service Commission is closed. For purposes of Rule 4A, the term "public holiday" refers to the holidays enumerated in the General Construction Law.
 - .2.2 The Company shall not discontinue service to any residential customer for nonpayment of bills or for failure to post a required deposit:
 - .2.2.1 on a Friday, or on the day preceding a day on which the main business offices of the Company are not scheduled to be open for business, or the day immediately preceding a public holiday; or
 - .2.2.2 during a two-week period encompassing Christmas and New Year's Day.
 - .2.2.3 Residential disconnection shall be made only between the hours of 8:00 a.m. and 4:00 p.m.

D. Company Obligations:

- .1 Third Party Receiver: The Company shall permit a residential consumer to designate a third party to receive a copy of every notice of discontinuance of service sent to such residential consumer, provided that such third party indicates in writing his or her willingness to receive such notices; and
 - .1.1 notify residential consumers annually of the availability of the third party notice procedure.
- .2 Additional Notification: Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of the customer's account, and the Company shall not be required to issue additional notice prior to discontinuance.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY