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COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0

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## GENERAL INFORMATION

## II. Rules and Regulations (continued):

4--Discontinuance of Service and Complaint Procedure (continued):

- E. Deferred Payment Agreement (continued):
  - .2.4 Terms: A deferred payment agreement shall obligate the customer to make timely payments of all current charges.
  - .2.4.1 A deferred payment agreement offered to a customer scheduled for termination of service for non-payment of arrears may require the customer:
    - a) to make a downpayment of up to 30 percent of the arrears on which an outstanding termination is based, or the cost of twice the customer's average monthly usage, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into; or
    - b) in the event a field visit to physically terminate service has been made, to make a down payment of up to 50 percent of the arrears on which an outstanding termination notice is based or the cost of four times the customer's average monthly usage, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into; and
    - c) to pay the balance in monthly installments of up to the cost of the customer's average monthly usage or one-sixth of the balance, whichever is greater; and
    - d) to pay late payment charges of 1-1/2% per monthly billing period during the term of the agreement; and
    - e) to pay a security deposit in three installments, 50 percent down and two monthly payments of the balance pursuant to provisions of Rule 3C.
  - .2.4.2 A deferred payment agreement offered to a customer rendered a back bill as described in Rule 4E.2.1 may require the customer to pay the outstanding charges in monthly installments of up to the cost of one-half of the customer's average monthly usage or one-twenty fourth of the outstanding charges, whichever is greater.
  - .2.4.3 A deferred payment agreement may provide for a greater or lesser payment, a longer or shorter period of time, and payment on any schedule, if mutually agreed upon by the parties.
  - .2.5 Broken agreements:
  - .2.5.1 The first time a customer fails to make timely payments in accordance with a deferred payment agreement, the Company shall give the customer a reasonable opportunity to keep the agreement in force by paying any amounts due under the agreement.
- .2.5.2 Except as provided in Rule 4E.2.5.1, if a customer fails to comply with the terms of a deferred payment agreement, the Company may demand full payment of the total outstanding charges and send a final termination notice in accordance with Rule 4B.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY