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COMPANY: CONSOLIDATED EDISON COMPANY OF NEW YORK, INC. REVISION: 0

INITIAL EFFECTIVE DATE: 03/01/99 SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 204 Effective 12/01/2000

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GENERAL INFORMATION - Continued

XI. Application Forms - Continued

3. APPLICATION FOR PARTS REPLACEMENT CONTRACT - Continued

Terms and Conditions for Con Edison's PLUS Plan - Continued

Exclusions

The contract does not cover any material, parts or labor required as a result of unusual circumstances, including floods, fire, freezing, natural disaster, civil disobedience, riot, war, or equipment abuse. Service will not be provided under the contract if the Company determines on the initial service call that any of the following conditions exist: (1) the equipment is not serviceable; (2) the equipment does not qualify under the program; or (3) there are unsafe working conditions. In the event any of the conditions exists, the Customer may cancel the contract and the Company will refund the full amount paid by the Customer for the contract. This contract does not include the replacement of a defective space heating or water heating unit or an annual or any routine inspection of the Customer's equipment.

Other Terms and Conditions

The Company's response time to any service call will be affected by the weather conditions and workload. Interchangeable parts will be used when exact replacement parts are not available. Guaranteed rebuilt parts will be used when manufacturer cannot supply new replacement parts. The Company will not install a replacement part if either: (a) a specific part or an acceptable interchangeable alternate is no longer available to the Company or (b) the removal of the defective part could cause damage to the space heating and/or the water heating unit or an unsafe condition. The terms and conditions in the Company's offer of a parts replacement contract will remain in effect for a minimum of twenty days from the date of the Company's offer to the Customer. The Company's obligation under this service contract are backed by the Company's full faith and credit.

Service Request

For service call one of the telephone numbers listed below, and a Customer Service Representative will assist you.

Bronx (718) 409-7100 Queens (718) 261-8130 Manhattan (212) 683-8830 Westchester (914) 925-6900

Contract Administrator - Please send any correspondence to: Con Edison PLUS Plan

P.O. Box 2376

New York, NY 10117-0040

(General Information - Continued on Leaf No. 205.0)

Issued By: <u>Joan S. Freilich, Executive Vice President & Chief Financial Officer, 4 Irving Place, New York, N.Y. 10003</u>
(Name of Officer, Title, Address)