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GENERAL INFORMATION (CONT'D)

XV. DISCONTINUANCE OF SERVICE - NON-RESIDENTIAL

A. Termination of Service:

1. The provisions in this section are intended to reflect the requirements of 16 NYCRR § 13.3.

2. Conditions for Termination:

a. Except in the case of tampered equipment as provided by Rule (XV)(A)(2)(b), the Utility will only terminate service to a customer if it provides advance final notice of the termination and fulfills all other requirements of this rule when the customer:

- (1) fails to pay any tariff charge due on the customer's account for which a written bill itemizing the charge, in conformance with 16 NYCRR §13.11 regarding contents of bill, has been sent, except for charges that reflect service used more than six years prior to the time the bill first containing these charges was rendered, which charges must be pursued by other methods of collection; or
- (2) fails to pay amounts due under a deferred payment agreement; or
- (3) fails to pay a security deposit in accordance with Rule (IV)(B); or

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