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COMPANY: CONSOLIDATED EDISON COMPANY OF NEW YORK, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 03/01/99 SUPERSEDING REVISION:
STAMPS:
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GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions Under Which Gas Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Gas Service - Continued

17. Parts Replacement Program - Continued

(F) Other Terms and Conditions:

The Company's response time to any service call will be affected by weather conditions and workload. Interchangeable parts will be used when exact replacement parts are not available. Guaranteed rebuilt parts will be used when manufacturer cannot supply new replacement parts.

The Company will not install a replacement part if either:

- (1) a specific part or an acceptable interchangeable alternate part is no longer available to the Company; or
- (2) the removal of the defective part or the installation of a replacement part could cause damage to the unit or an unsafe condition.

The plan does not cover any material, parts or labor required as a result of unusual circumstances, including floods, fire, freezing, natural disaster, civil disobedience, riot, war, or equipment abuse. Customers are responsible for ordinary maintenance of equipment including the replacement of air filters, adjustment of air registers, and lubrication of motors.

If a Customer with a parts replacement contract in effect moves, the contract shall continue to apply to a successor customer at the location without further charge during the remainder of the contract term, but the successor customer will have no right to a refund on either party's cancellation of the contract for any reason.

(General Information - Continued on Leaf No. 116.0)

Issued By: Joan S. Freilich, Executive Vice President & Chief Financial Officer, 4 Irving Place, New York, N. Y. 10003
(Name of Officer, Title, Address)