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COMPANY: MARKETSPAN GAS CORPORATION DBA BROOKLYN UNION REVISION: 0 INITIAL EFFECTIVE DATE: 12/01/98 SUPERSEDING REVISION:

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GENERAL INFORMATION

II. Rules and Regulations (continued):

- 3C. Deposits and Advanced Payments (continued):
 - .2.8.3 If a balance remains after the Company has credited the customer's account(s) in accordance with Rule 3C.2.8.2, a refund check shall be issued to the customer.
 - .2.9 Term: Deposits will be held for three years except as provided for in Rule 3C.2.8.1. The deposit will be returned at the end of three years, however, if it was determined the account was delinquent at any time during the previous three years, the deposit will be updated and extended for an additional three years.
 - .2.10 The Company may withhold its service or discontinue its service should any applicant or customer refuse or fail to pay a lawfully required deposit. However, the Company shall extend service to any new applicant for service who has initiated a complaint on a deposit requested by the Company and shall continue to supply service during the pendency of such complaint, provided that such applicant or customer keep current on bills for service rendered and pay a reasonable amount as a deposit if the complaint challenges only the amount requested.
 - .3 Advanced Payment or Deposit by Seasonal or Short-Term Applicant
 - .3.1 A seasonal customer is a customer who applies for and receives utility service periodically each year, intermittently during the year, or at other irregular intervals. A short-term residential customer is a customer who requires service for a specified period of time that does not exceed one year. A short-term or temporary non-residential customer is a customer who requires service for a period of time up to two years.
 - .3.2 For the purposes of this rule, a seasonal applicant is an applicant who has no credit history or a non satisfactory credit history with the Company and will be occupying for a period of three months or less a dwelling that will not be applicant's principal residence.
 - .3.3 In determining whether an applicant will be a seasonal customer, the Company may consider the account history of the dwelling. Where two turn-offs occurred within a three-month period, the account will be considered seasonal and an advance payment may be required from the applicants for these accounts. If two turn-offs occurred beyond the three-month period, but within a one-year period, the account will still be considered a short-term account and a deposit may be requested.
 - .3.4 If a residential applicant can establish prior satisfactory credit history with a utility rendering electric or gas service at the customer's most recent address, the Company shall not require an advanced payment or deposit.

Issued by Kathleen A. Marion, Secretary 175 East Old Country Road, Hicksville, NY