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COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 1
INITIAL EFFECTIVE DATE: 10/01/98 SUPERSEDING REVISION: 0
STAMPS: Issued in compliance - C.98-G-0824 (8/27/98) and C.95-G-0761 (9/22/98)
Cancelled by 2 Rev. Leaf No. 315 Effective 06/01/1999
RECEIVED: 09/25/98 STATUS: Cancelled EFFECTIVE: 10/01/98
SERVICE CLASSIFICATION No. 16 - Continued

2) If the Customer is a non-residential customer:

The contract between the Customer and its third party supplier of gas must contain a statement advising the Customer of protections that have been waived under the Commission's Regulations, 16 NYCRR§§13.1 et seq. The third party supplier of gas must file its standard contract with the staff of the Consumer Services Division of the Public Service Commission.

The third party supplier of gas must establish a reasonable customer dispute resolution process. Until such time as a dispute resolution process is developed and put into effect (a period no greater than 6 months) third party suppliers of gas shall allow Customers to approach the Consumer Services Division of the Public Service Commission for resolution of such disputes.

- (m) Any Customer receiving CTB service that wishes to return to sales service before the completion of the first year of Customer's CTB Service Agreement may apply for sales service as a new applicant. If accepted as a sales service customer by the Company, Customer shall be required to remain a sales service customer for a minimum of one year.
- (n) The Company will permit Customers served under this service classification to trade City Gate imbalances with Customers served under S.C. Nos. 16, 17 and 18, and with Sellers providing service to a Pool under S.C. No. 19 provided that: (1) all imbalance trading occurs on the same interstate pipeline (2) all imbalances being traded occur on the same day (3) the Company is notified by the parties of their intention to trade imbalances in writing no later than 48 hours following the day on which the imbalance occurs to and (4) trading parties consent to the imbalance trade.

Issued by: Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY