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COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 04/01/98 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 01/05/98 STATUS: Effective EFFECTIVE: 04/01/98  
GENERAL INFORMATION (Cont\*d)

II. 2.a. CONTINUED

rates and charges, and any subsequently effective revisions thereto. The application, whether oral or written, and the terms and conditions of this tariff, including all effective revisions, shall constitute the contract between the person or entity accepting service, the applicant or the customer and the Company, and shall not be modified or affected by any promise, agreement or representation, oral/written, except as is expressly authorized by this tariff. Any person or entity, for whom the Company is unable to locate a written application for any reason, who has been provided gas service and/or has made payments for bills rendered for service, shall be presumed to have made an oral application for service.

(1) Residential Service

Subject to the following provisions of this Section, an application for gas service may be made by mail, by telephone call, or by in-person application at the Company's offices. Applications shall be made only to duly authorized representatives of the Company.

A residential service application may be oral or written. An oral application for service shall be deemed completed when the applicant provides his or her name, address, telephone number and address of any prior account (if any) or any prior account number (if any). The Company may require an applicant to complete a written application, as a condition of service, if:

- (a) there are arrears at the premises to be served and service was terminated non-payment or is subject to a final notice of termination; or
- (b) there is evidence of meter tampering or theft of service; or
- (c) the meter was advanced and there is no customer of record; or

Issued by P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203  
(Name of Officer, Title, Address)