

..DID: 2773

..TXT: PSC NO: 1 ELECTRICITY LEAF: 59

COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0

INITIAL EFFECTIVE DATE: 05/01/98 SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 59 Effective 12/01/1998

RECEIVED: 03/27/98 STATUS: Cancelled EFFECTIVE: 05/01/98

GENERAL INFORMATION (CONT'D)

- d. the availability of Utility procedures for handling complaints prior to discontinuance, including the address and telephone number of the office of the Utility the customer may contact in reference to his or her account; and
 - e. the earliest date on which discontinuance may be attempted.
2. Have printed on the face thereof in a size type capable of attracting immediate attention, the following:

**THIS IS A FINAL TERMINATION NOTICE.
PLEASE BRING THIS NOTICE TO THE ATTEN-
TION OF THE UTILITY WHEN PAYING THIS
BILL.**

3. Include a summary to residential customers, as prepared or approved by the Public Service Commission, stating the protection available to them together with a notice that any customer eligible for such protection should contact the Utility.

D. Verification of Delinquent Account Prior to Discontinuance: The Utility will not discontinue service for nonpayment of bills rendered or for failure to post a required deposit unless:

- 1. it has verified that a payment has not been received at any office of the Utility or at any office of an authorized collection agent through the end of the required notice period; and
- 2. it has verified on the day discontinuance occurs that payment has not been posted to the customer's account as of the opening of business on that day, or has complied with procedures established for rapid posting of payments.

Issued by: New York Municipal Power Agency