

..DID: 2770

..TXT: PSC NO: 1 ELECTRICITY

LEAF: 69

COMPANY: NEW YORK MUNICIPAL POWER AGENCY

REVISION: 0

INITIAL EFFECTIVE DATE: 05/01/98

SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 69 Effective 12/01/1998

RECEIVED: 03/27/98 STATUS: Cancelled EFFECTIVE: 05/01/98

GENERAL INFORMATION (CONT'D)

(b) oral notice of the conditions, if any, under which the Utility will continue service, which may include the payment by cash, certified check, or money order within two hours, of some portion of the bill up to, but not exceeding 50 percent; and

(1) has not received the required payment.

B. Final Notice of Termination:

1. A final notice of termination shall state:

- a. the reason(s) for termination, including the total amount required to be paid, if any, and the manner in which termination may be avoided;
- b. the earliest date on which termination may occur;
- c. the address and phone number of the office of the Utility that the customer may contact in reference to customer's account;
- d. that the Utility procedures are available for considering customer complaints prior to discontinuance;
- e. that Commission procedures are available for considering customer complaints when a customer is not satisfied with the Utility's handling of the complaint, including the address and phone number of the appropriate Commission office;

Issued by: New York Municipal Power Agency