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COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0

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STAMPS:

Cancelled by 1 Rev. Leaf No. 83 Effective 12/01/1998

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GENERAL INFORMATION (CONT'D)

b. when it renders a backbill, which exceeds the cost of twice the customer's average monthly usage or \$100, whichever is greater; provided, however, that the Utility shall not be required to offer an agreement when the customer knew, or reasonably should have known, that the original billing was incorrect.

2. If the Utility and a customer agree to terms of a deferred payment agreement in a telephone conversation, the Utility shall send the customer two fully completed copies of the agreement, signed by the Utility, for the customer to sign and return.

C. Eligibility:

1. Any non-residential customer is eligible for a deferred payment agreement except the following:

- a. a customer who owes any amounts under a prior deferred payment agreement;
- b. a customer who failed to make timely payments under a prior deferred payment agreement in effect during the previous 12 months;
- c. a customer that is a publicly held Utility, or a subsidiary thereof;
- d. a customer who during the previous 12 months had a combined total consumption for all its accounts with the Utility in excess of 20 kW, or who registered any single demand on any account in excess of 40 kW.;

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