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GENERAL INFORMATION (CONT'D)

timing of the annual filing and specific data required is contained in Section 98.6 of the current regulations. If the Utility does not install any distribution and or service line extensions in subdivisions or multiple occupancy buildings then it should report that to the Commission each year.

H. Temporary Service Conditions

Where temporary service is desired, the actual cost of installing and removing the temporary service facilities will be paid by the customer. All power consumption will be paid for according to the applicable service classification.

I. Special Conditions

In unusual circumstances, when the application of this Rule appears impracticable or unjust to either party, or discriminatory to other customers, the Utility need not commence construction until such special conditions are mutually agreed upon by the Utility and the applicant pursuant to the procedures set forth in 16 NYCRR § 100.5.

VI. SPECIAL SERVICE ON CUSTOMER'S PREMISES:

A. Service Interruptions during regular working hours of the Utility, Monday through Friday:

Complaints regarding service interruption or quality of service will be investigated by the Utility without charge to the customer. If the cause of the interruption or faulty service is determined to originate on the customer's premises or in the customer's wiring or equipment, the Utility may refer the customer to local electricians or other tradesman.

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