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COMPANY: NEW YORK MUNICIPAL POWER AGENCY REVISION: 0

INITIAL EFFECTIVE DATE: 05/01/98 SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 10 Effective 12/01/1998

RECEIVED: 03/27/98 STATUS: Cancelled EFFECTIVE: 05/01/98

GENERAL INFORMATION (CONT'D)

F. Backbill: That portion of any bill, other than a levelized bill, which represents charges not previously billed for a service that was actually delivered to the customer during a period before the current billing cycle. A bill based on an actual reading rendered after one or more bills based on estimated or customer readings (commonly called a catch-up bill) which exceeds by 50% or more the bill that would have been rendered under the Utility's standard estimation program is presumed to be a backbill.

G. Building, Residential: A structure enclosed with exterior walls or fire walls, erected and framed of component parts and designed for permanent residential occupancy.

H. Building, Multiple-Occupancy: A structure, including row houses, enclosed within exterior walls or fire walls, built, erected and framed of component parts, and designed to contain four or more individual dwelling units for permanent residential occupancy.

I. Business Day: Any Monday through Friday when the Company's Commercial Office is open.

J. Utility: The entity which, by individual tariff, concurs in this NYMPA tariff.

K. Utility Deficiency: Any action or inaction by the Utility or one of its authorized agents that does not substantially conform to the requirements of 16 NYCRR, the Utility's rules and regulations, tariffs, or written business procedures.

L. Cost: Shall include all labor, material and other charges applicable thereto plus a reasonable percentage for engineering, supervision, purchasing and other overhead.

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