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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 88 Effective 06/26/2000
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GENERAL INFORMATION

13. CHARGES FOR SPECIAL SERVICES:

All work done by the Company at the request of the Customer and for the Customer, in addition to supplying gas service (except outside regular business hours) will be charged for on the basis of cost as defined herein. For example, the following special services will be handled in this manner.

- A. Installation of temporary service.
- B. Connecting or disconnecting service outside regular business hours at the request of the Customer (unless the connecting of service is requested as the result of prior discontinuance for non-payment, in which case the Section 8.H. of this Schedule will apply).
- C. Relocation of Company-owned service pipes or mains at the request of the Customer.
- D. Making temporary changes to accommodate the Customer's wishes.
- E. Upon Customer's request, the Company will turn on gas fired furnaces for a charge of \$8.00, except the initial turn on for which no charge will be made, and a charge of \$8.00 will also be made when the Company turns off a gas fired furnace. The Company will also inspect gas fired furnaces for a charge of \$16.00. This will be primarily a visual inspection of the installed equipment and assessment of the exterior quality of the vent connector, as well as checking all operating and safety controls, including the thermostat, for proper function. The inspection will show the Customer any work or repairs needed, but does not include the making of such repairs.
- F. Except in cases where the work required is due to a failure in the Company's equipment or in the supply of gas, all work done by the Company at the request of the Customer and for the Customer in addition to supplying gas service will be charged for on the basis of cost as defined herein. The Company is not equipped to inspect, repair or adjust all of the customer's appliances but, in cases of emergency, or in the instance where the Company is equipped and reasonably able to do such work, this work will be done upon the request of the Customer.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)