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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1

INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION: 0

STAMPS: Issued in compliance with commission order in case 97-G-2085 dated 02/

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## **GENERAL INFORMATION**

## 8. BILLING AND COLLECTIONS: (CONT'D)

Q. Balanced Billing: (Cont'd)

(2) Non-Residential: (Cont'd)

(b) Balanced billing plan will: (Cont'd)

- (v) when the balanced billing amount is revised, provide the Customer with a general description of such revised calculation, and a telephone number to be called for a more detailed explanation of the revision; and
- (vi) limit enrollment in the plan to a time of year when the customer will not be subject to undue disadvantage.
- (c) Removal from Balanced Billing Plan:
  - (i) A customer may request that the Company remove the Customer from the balanced billing plan and reinstate regular billing at any time. Within ten (10) business days of the request, the Company will issue either a final balanced settlement bill or the next cycle bill with any necessary adjustments.
  - (ii) The Company may only remove a customer from its balanced billing plan if the Customer becomes ineligible under Section 8.Q.(2)(a) of this Schedule, provided that the Company has given the Customer an opportunity to become current in payment. If delinquency is the cause of the Customer's ineligibility, such opportunity need only be given once in any twelve-month period.

## 9. SUBMETERING OF GAS SERVICE:

## A. Residential Service:

Gas service will not be supplied under any of the Company's service classifications for resale, remetering (or submetering), or other disposition to tenants or occupants, except that any customer may furnish gas for the use of his tenants or occupants, provided that the Customer shall not resell, make a specific charge for, or remeter (or submeter) or measure any of the gas so redistributed or furnished.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY