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..TXT: PSC NO: 90 GAS LEAF: 96  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 12/10/98 SUPERSEDING REVISION:  
STAMPS: Issued in compliance with commission order in Case 98-G-0845 dated 12/  
Cancelled by 1 Rev. Leaf No. 96 Effective 12/01/2002  
RECEIVED: 12/10/98 STATUS: Cancelled EFFECTIVE: 12/10/98

## GENERAL INFORMATION

### 17. GLOSSARY: (CONT'D)

**Levelized Payment Plan** - is a billing plan designed to reduce fluctuations in a customer's bill payments due to varying, but predictable, patterns of consumption.

**Mcf** - Shall mean one thousand (1000) cubic feet.

**New Customer** - is a customer who was not the last previous customer at the premises to be served, regardless of whether such customer previously was or is still a customer of the Company at a different location.

**Non-Residential Applicant** - A person, corporation or other entity who has requested gas service as a non-residential customer.

**Non-Residential Customer** - is a person, corporation or other entity, supplied directly with gas service under the Company's tariff and pursuant to an accepted application for service, who is not a residential customer as defined in 16 NYCRR Part 11.2.

**Customer** - when used in non-residential sections applies only to a non-residential customer.

**Payment** - is considered to be made on the date when it is received by the Company or one of its authorized collection agents.

**Residential Applicant** - Includes any person who requests gas at a premises to be used as his or her residence or the residence of a third party on whose behalf the person is requesting service as defined in 16 NYCRR Part 11.2.

**Residential Customer or Current Residential Customer** - Includes any person who, pursuant to an application for service made by such person or a third party on his or her behalf, is supplied directly by the Company with gas service at a premises used in whole or in part as his or her residence as defined in 16 NYCRR Part 11.2.

**Seasonal Customer** - is a customer who applies for and receives gas service periodically each year, intermittently during the year, or at other irregular intervals.

**Short-Term or Temporary Non-Residential Customer** - A customer who requested service for a period of time up to two (2) years.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)