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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 1  
INITIAL EFFECTIVE DATE: 11/25/98 SUPERSEDING REVISION: 0  
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Cancelled by 2 Rev. Leaf No. 133 Effective 02/12/1999  
Effective date postponed to 03/25/99. See Supplement No. 12  
RECEIVED: 09/11/98 STATUS: Cancelled EFFECTIVE: 03/25/99

## GENERAL INFORMATION

## 30. Switching Fee

Customers purchasing their gas supplies from other than the Company will incur a switching fee of ten dollars (\$10.00) to cover incremental costs whenever a customer changes suppliers.

30.1 There will be no fee charged to the customer for a customer's initial switch from the Company to an alternate gas supplier.

## 31. Transfer of Information

A customer or an Aggregator/Marketer who is authorized by a customer to receive usage information will receive, at no charge and up to twice in any twelve (12) month period, the most recent twenty-four (24) months of consumption information that has previously appeared on the Company portion of the Company issued bill to a customer. The information will be limited to Service Classification Number, and consumption data. This data will be provided to the customer or an authorized Aggregator/Marketer on a non-discriminatory basis within five (5) business days of the request. Provision of a valid account number or a completed Aggregator Form 2 from the Aggregator/Marketer requesting such information will suffice as customer authorization.

31.1 Request for this information will be subject to a charge of fifteen dollars (\$15.00) for each request beyond the second request in any twelve (12) month period.

## 32. Change of Gas Supplier

32.1 If an Aggregator/Marketer wants to discontinue providing Gas Supply Service to a customer the Aggregator/Marketer must submit a completed Aggregator Form 3 to the Company not later than the 11<sup>th</sup> of the month prior to the first day of the month service is to commence. The discontinuance of an Aggregator/Marketer Gas Supply Service to a customer will not be deemed effective until the date the Company obtains its next actual meter reading of the customer's meter according to the Company's regularly scheduled meter reading date for such customer.

32.2 If a customer wants to discontinue receiving Gas Supply Service from an Aggregator/Marketer, the customer will notify the Aggregator/Marketer and the Company of the termination in writing not later than the 11<sup>th</sup> of the month prior to the first day of the month service is to commence. The discontinuance of the Aggregator/Marketer Gas Supply Service to a customer will not be deemed effective until the date the Company obtains its next actual meter reading of the customer's meter according to the Company's normal scheduled meter reading date for such customer.

32.2.1 If after sending the Company its own written termination notice, the customer has not contacted another Aggregator/Marketer during the required period as stated in Rule 32.2, the customer will receive Gas Supply Service from the Company once again, effective as of the next actual meter reading.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York