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COMPANY: NEW YORK WATER SERVICE CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/06/98 SUPERSEDING REVISION:
STAMPS:
Effective date postponed to 04/01/99. See Supplement No. 2, 1
RECEIVED: 08/27/98 STATUS: Effective EFFECTIVE: 04/01/99

DEFINITIONS

- 1.) Access Controller
The party known to the Company to be in control of access to the metering equipment at a customer's premises and to have an active account of its own with the Company.
- 2.) Actual Reading:
A reading obtained by a Company employee from the meter or from a device which receives a reading transmitted from the meter itself.
- 3.) Applicant:
A person who has made a request or has had a request made by a third party on his or her own behalf, for water service for his or her own residential use.
- 4.) Arrears:
Charges for which payment has not been made more than twenty (20) calendar days after payment was due. A payment is considered to be made on the date when it is received by the Company. Payment is due ten (10) days after the bill is sent.
- 5.) Backbill:
Any bill or any portion of a bill, other than a levelized bill, which represents charges for service that was actually delivered to the customer's premises during a period before the current billing cycle, which was not previously billed.
- 6.) Blind Person:
A person who has central visual acuity of 20/200 or less in the better eye with the use of a correcting lens. An eye with a limitation in the fields of vision such that the widest diameter of the visual field subtends an angle no greater than twenty (20) degrees, shall be considered as having a central vision acuity of 20/200 or less.

Issued by: Vincent Bohn, Vice President-Utilities, New York, NY