..DID: 954 ..TXT: PSC NO: 218 GAS LEAF: 22 COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0 INITIAL EFFECTIVE DATE: 09/12/97 STAMPS: RECEIVED: 07/03/97 STATUS: Effective EFFECTIVE: 09/12/97 GENERAL INFORMATION

2. HOW SERVICE MAY BE OBTAINED: (continued)

2.2.10 The Company shall either provide or deny service to any applicant as soon as reasonably possible, but no later than 10 calendar days after receipt of a completed application for service or such later time as may be specified by the applicant. Exceptions to this time limitation are as follows:

2.2.10.1 Conditions precluding Company compliance with the time limitation.

2.2.10.1.1 Where prevented by labor strikes, or other work stoppages.

2.2.10.1.2 Where precluded by consideration of public safety.

2.2.10.1.3 Where precluded by adverse weather conditions.

2.2.10.1.4 Where precluded by inability to gain access to premises in the possession of the applicant or others.

2.2.10.1.5 Where precluded by incomplete construction of necessary facilities by the applicant or inspection and certification thereof by the appropriate authorities.

2.2.10.1.6 Where precluded by incomplete construction of necessary facilities by the Company.

2.2.11 The Company shall make reasonable efforts to eliminate conditions preventing extensions of service and shall pursue completion of any facilities it must construct with due diligence.