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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:
STAMPS:
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GENERAL INFORMATION

2. HOW SERVICE MAY BE OBTAINED: (continued)

2.4.2.2.3.2 Information provided in the application of the customer about the expected load and use of service.

2.4.2.2.3.3 Information contained in a load study of the premises prepared by the Company.

2.4.2.2.3.4 The billing history of the previous customer, provided there have been no significant changes in the load.

2.4.2.3 Deposit Review

2.4.2.3.1 The Company shall, at the first anniversary of the receipt of the deposit and at least biennially thereafter, review the billing history of every customer who has a deposit with the Company, to assure that the amount of the deposit conforms to the limitations contained in Rule 2.4.2.2. This requirement does not limit the right of the Company to review a deposit at any time.

2.4.2.3.2 If a deposit review shows that the deposit held falls short of the amount that the Company may lawfully require by 25 percent or more, the Company may require the payment of a corresponding additional deposit amount from the customer.

2.4.2.3.3 If a deposit review shows that the deposit held exceeds the amount that the Company may lawfully require by 25 percent or more, the Company shall refund the excess deposit to the customer.

2.4.2.3.4 Upon request of the customer for a downward revision of a deposit, which request is substantiated both by the customer's billing history and by a permanent documented change in load and consumption, the Company shall refund any portion of the deposit in excess of the amount the Company may lawfully require.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York