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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
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GENERAL INFORMATION

2. HOW SERVICE MAY BE OBTAINED: (continued)

2.4.2.1.4.7 The available deposit alternatives.

2.4.2.1.4.8 That for an existing customer from whom a deposit is being requested because of delinquency or financial condition, the deposit may be paid in three installments.

2.4.2.1.5 The Company shall issue to every customer from whom a deposit is obtained, a receipt showing the date, the account number, the amount received and the form of payment. Additionally, the receipt will contain a notice explaining the manner in which interest will accrue and be paid and that the receipt is neither negotiable nor transferable.

2.4.2.2 Deposit Calculation

2.4.2.2.1 The amount of a deposit shall not exceed the cost of twice the customer's average monthly usage, except in the case of customers whose usage varies widely such as space heating or cooling customers, or certain manufacturing and industrial processors, where the deposit shall not exceed the cost of twice the average monthly usage for the peak season.

2.4.2.2.2 In the case of an existing customer who has 12 months or more of billing history, the amount of the deposit shall be based on service used during the previous 12 month period as evidenced by the billing history.

2.4.2.2.3 In the case of a new customer or a customer with less than 12 months of billing history, the amount of the deposit shall be based on one or more of the following as available:

2.4.2.2.3.1 The billing history of the customer.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York