

..DID: 1244
..TXT: PSC NO: 89 GAS LEAF: 54
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

20. METER READING, BILLING, COLLECTION, AND ESTIMATED BILLS: (CONT'D)

I. Balanced Billing: (Cont'd)

Non-Residential (Con'td)

(2) Balanced Billing Plan Will: (Cont'd)

- (b) compare the actual cost of service rendered, as determined by actual meter readings and any price increases or decreases, to the balanced billing amount, and for adjusting upwards or downwards the balanced billing amount to minimize the adjustment required on the final settlement bill, which comparison will be done not less than two (2) nor more than four (4) times annually, and at the end of the plan year;
- (c) identify the total of the balanced billing amounts billed and the total of the actual dollar value of the consumption used during the period covered by the current bill;
- (d) provide a final balanced settlement bill that will be rendered at the end of the plan year or when the Customer requests removal from the balanced billing plan or when the utility removes the Customer from the balanced billing plan which:
 - (i) sets forth a reconciliation between the total balanced billing amount billed, the cost of service actually used and the amounts paid during the plan period; and
 - (ii) if payment was received in excess of the cost of service actually used during the plan period, will advise the Customer of the Company's policy regarding return of the excess payment. Excess payment may be credited to the Customer's account or upon request refunded by check within thirty (30) calendar days of the rendering of the final levelized settlement bill.
- (e) when the balanced billing amount is revised, provide the Customer with a general description of such revision calculation, and a telephone number to be called for a more detailed explanation of the revision; and

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)