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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
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### GENERAL INFORMATION

#### 20. METER READING, BILLING, COLLECTION, AND ESTIMATED BILLS: (CONT'D)

##### I. Balanced Billing: (Cont'd)

###### **Non-Residential**

##### (1) Eligibility:

The Company will offer a levelized payment plan to all non-residential customers except:

- (a) customers who have less than twelve (12) months of billing history at the premises;
- (b) seasonal, short-term or temporary customers;

A "short-term or temporary customer" as used here is a customer who requested service for a period of time up to two (2) years.

- (c) customers who have arrears;
- (d) interruptible, temperature-controlled, or dual-fuel customers;
- (e) customers who, for any reason, ceased being billed on a previous balanced billing plan before the end of the plan year in the past twenty-four (24) months; or
- (f) customers whose pattern of consumption is not sufficiently predictable to be estimated on an annual basis with any reasonable degree of certainty.

##### (2) Balanced Billing Plan Will:

- (a) establish an eligible customer's monthly or bi-monthly balanced billing amount which will take into consideration the best available relevant factors including the Company's standard estimation factors, projected prices, fuel adjustment charges, and taxes;

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)