..DID: 1250
..TXT: PSC NO: 89   GAS   LEAF: 47
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION   REVISION: 0
INITIAL EFFECTIVE DATE: 11/07/97   SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

20.   METER READING, BILLING, COLLECTION, AND ESTIMATED BILLS: (CONT'D)

F. Estimated Bills - Non-Residential Customers: (Cont'd)

(c) The Company has good cause for believing that an actual or customer reading obtained is likely to be erroneous; provided, however, that estimated bills for this reason may be rendered no more than twice consecutively without the Company initiating corrective action before the rendering of the next cycle bill;

(d) Circumstances beyond the control of the Company prevented the meter reader from making a premises visit;

(e) An actual reading was lost or destroyed; provided, however, that an estimated bill for this reason shall be rendered no more than once without the Company initiating corrective action before the rendering of the next cycle bill;

(f) An estimated reading has been prescribed or authorized by the PSC for a particular billing cycle;

(g) An estimated reading is the approved billing method in accordance with the Company's tariff for the billing; or

(h) An unmetered condition was in existence during the period.

(2) Every estimated bill shall be calculated in accordance with an established formula or methodology which shall take into account the best available relevant factors for determining the Customer's usage.

G. No Access Procedure - Non-Residential Customers:

(1) The Company shall begin providing no access notices commencing with:

(a) The fourth consecutive bill estimated pursuant to Section 20.F.(1)(a) or (b); or

(b) The tenth consecutive bill estimated pursuant to Section 20.F.(1)(a) or (b) based on a remote registration device or a customer reading.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)