

..DID: 1237
..TXT: PSC NO: 89 GAS LEAF: 60
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

24. RECONNECTION OF SERVICE - RESIDENTIAL:

- A. Where a customer's service is discontinued for non-payment of bills, the Company reserves the right to refuse to furnish service to residential customers at the same or any other location until:
- (1) The Company receives the full amount of arrears for which service was terminated; or
 - (2) The Company and the Customer reach agreement on a deferred payment plan and the payment of a downpayment, if required, under that plan; or
 - (3) Upon the direction of the PSC or its designee; or
 - (4) Upon the receipt by the Company of a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the Customer resides; or
 - (5) Where the Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.
- B. The Company shall reconnect service, unless prevented by circumstances beyond its control or where a customer requests otherwise, to any disconnected residential customer not more than twenty-four (24) hours after the conditions of Section 24.A. of this Schedule have been satisfied. Whenever circumstances beyond the Company's control prevent reconnecting of service within twenty-four (24) hours, service shall be reconnected within twenty-four (24) hours after those circumstances cease to exist.

25. TERMINATION OF NON-RESIDENTIAL SERVICE:

- A. Conditions for Termination:
- (1) Except in the case of tampered equipment as provided by Section 25.A.(2) and Section 27. of this Schedule, the Company will only terminate service to a customer if it provides advance final notice of the termination and fulfills all other requirements of this section when the Customer:

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)