

..DID: 1198  
..TXT: PSC NO: 89 GAS LEAF: 81  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:  
STAMPS:  
CANCELLED by Supplement 1 effective 01/01/00  
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

### GENERAL INFORMATION

#### 34. DEFERRED PAYMENT AGREEMENT (DPA): (CONT'D)

##### B. Non-Residential Customers: (Cont'd)

##### (5) Broken Agreements: (Cont'd)

- (b) Except as provided in Section 34.B.(5)(a) of this Schedule, if a customer fails to comply with the terms of a deferred payment agreement, the Company may demand full payment of the total outstanding charges and send a final termination notice in accordance with Section 25.B.(3)(b) of this Schedule.

#### 35. CHARGES FOR WORK ON CUSTOMER'S PREMISES:

No charge is made for service work involving the Company's responsibility, such as work required by temporary interruptions and restorations of service.

No labor charge is made for work of an emergency nature, such as investigation of reported hazardous conditions.

No charge is made for air or gas adjustments or relighting of pilots after accidental outages on residential customers' appliances or equipment where no material is used.

Other work involving the Customer's property, such as repair of appliances, piping, regulators, valves, etc., is done on the following basis:

- A. Labor charges (including truck, ordinary tools and overhead costs) when appliance service is the primary reason for the call.

Work performed during normally scheduled working hours (weekdays 8:00 AM to 4:30 PM.):

\$32.50 per hour for first man (first hour) - minimum.

\$28.75 per hour for each required additional man (no truck) (first hour).

\$5.50 per each additional one-quarter (1/4) hour for first man.

\$4.50 per each additional one-quarter (1/4) hour for each additional man (no truck).

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)