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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 07/03/97 STATUS: Effective EFFECTIVE: 09/12/97  
GENERAL INFORMATION

15. BILLING AND COLLECTIONS: (continued)

15.8.10.4 State the date by which the copy signed by the customer, and any applicable downpayment, must be received by the Company in order to become enforceable; provided, however, that such date may not be less than six business days after it is sent.

15.8.10.5 Inform the customer of the Company's policy if the agreement is not signed and returned as required.

15.8.10.6 State that if the customer fails to comply with an agreement, the Company may send an immediate termination notice.

15.8.10.7 State that the customer may obtain the assistance of the Commission to assure that the agreement is in conformance with Rule 15.8.

15.8.11 The first time a customer fails to make timely payment in accordance with a deferred payment agreement, the Company shall give the customer a reasonable opportunity to keep the agreement in force by paying any amounts due under the agreement.

15.8.12 Except as provided in Rule 15.8.11, if a customer fails to comply with the terms of a deferred payment agreement, the Company may demand full payment of the total outstanding charges and send a final termination notice.

15.9 Backbilling Non-Residential Accounts

15.9.1 Notice to Customer of Backbilling

15.9.1.1 Every backbill shall contain a written explanation of the reason for the backbill that shall be sufficiently detailed to apprise the customer of the circumstances, error or condition that caused the underbilling, and, if the backbill covers more than a 24 month period, a statement setting forth the reason(s) the utility did not limit the backbill pursuant to Rule 15.9.3.

15.9.1.2 Every backbill shall contain, or be accompanied by, all applicable information required by Rule 15.7.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York