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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 07/03/97 STATUS: Effective EFFECTIVE: 09/12/97
GENERAL INFORMATION

15. BILLING AND COLLECTIONS: (continued)

15.7 Contents of Bill - Non-Residential Customers (continued)

15.7.2 All Bills

Every customer bill will state on the portion retained by the customer:

15.7.2.1 The Company name.

15.7.2.2 The location of the Company's principal office and one or more business offices at which the bill may be paid, and a statement that bills may be paid at other authorized offices.

15.7.2.3 The service classification(s) on which the charges are based.

15.7.2.4 The name of the customer, the account or meter number, and the address and location of the premises where the service was supplied.

15.7.2.5 The start and end date of the billing period.

15.7.2.6 The quantity of service billed, the unit of measurement used, an explanation of any calculations or factors used to determine the cost of service, a description and the cost of any other tariff charges, and the total of the current charges.

15.7.2.7 The date payment is due; provided, however, that such date does not occur before personal service of the bill or three calendar days after the mailing of the bill. A phrase indicating that a bill is due upon receipt may be used in lieu of a specific date.

15.7.2.8 Whether any charge will be imposed for late payment and the date which payment must be received in order to avoid the imposition of the late payment charge.

15.7.2.9 An explanation of any abbreviation or symbol used that is not in common English usage.

15.7.2.10 A telephone number to call at the Company if the customer has any questions about the bill.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York