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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 07/03/97 STATUS: Effective EFFECTIVE: 09/12/97
GENERAL INFORMATION

21. Payment of Interest on Customer Overcharges

21.1 The Company shall pay interest on customer overpayments when the overpayment was caused by Company error. The Company is not required to pay interest on overpayments if the Company remits a refund to the Customer within thirty (30) days after the date the Customer's overpayment is received by the Company.

21.1.1 A Customer overpayment is defined as payment by the Customer to the utility in excess of the correct charge for gas service supplied to the Customer which was caused by erroneous billing by the Company.

21.1.2 The interest rate to be applied to Customer overpayments shall be the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. The interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment was refunded.

21.1.3 The total billing refund amount, overpayment and interest, will be applied to the past due balances on the customer's account. Any remaining refund amount will be paid by check to the customer, unless otherwise directed by the customer. Prior customers no longer receiving service will be paid by check. Total refund amounts relating to matters other than billing will normally be refunded by check to the customer or developer, unless the customer or developer currently owes the Company for services rendered.

22. Economic Development Rider for S.C. 2 Small General Service, S.C. 3 Large General Service, S.C. 5 Firm Transportation Service, and SC 8 Gas Transportation Service with Standby Sales Service

22.1 Any applicant or customer who qualifies to take service under the above referenced service classes and:

22.1.1 Who increases its gas use by:

S.C. 2: 280 Therms per month
S.C. 3: The lesser of twenty-five (25) percent or 7,200 therms per month.
S.C. 5: 250,000 Therms of annual transportation volumes.
S.C. 8: 250,000 Therms of annual transportation volumes or sales volumes under S.C. No. 8.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York