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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
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GENERAL INFORMATION

3. PRIORITY OF SERVICE (continued)

3.5 For the purposes of Rule 3.4, the following definitions shall apply:

1. Residential customers shall include any buildings heated solely by gas where persons reside, including apartment houses, prisons, dormitories, nursing homes, hospitals, residential hotels.
2. Industrial customers shall include all customers who utilize gas, including utilization for space heating, for the manufacture or processing of goods and materials.

4. LIMITATION OF THE SERVICE OFFER:

4.1 Denial of Service

4.1.1 Residential applicants, as defined in Rule 1.4, Definitions.

4.1.1.1 The Company reserves the right to deny or refuse to supply gas service to a residential applicant who is indebted to the Company for residential service provided to a prior account in his or her name, unless one of the following qualifications are met:

4.1.1.1.1 The applicant makes full payment of the arrears for the residential service provided to any such prior account in his or her name; or

4.1.1.1.2 The applicant has pending a billing dispute with the Company or the Public Service Commission with respect to any amounts due for service to a prior account in his or her name; or

4.1.1.1.3 The applicant has paid any amounts required by the settlement of a billing dispute relating to a prior account in his or her name; or

4.1.1.1.4 The applicant is a recipient of or an applicant for public assistance, supplemental security income benefits or additional State payments pursuant to the Social Services Law, and the Company receives from an official of the Social Services District in which the applicant resides, or is notified by such an official that the account in the applicant's name together with a guarantee of future payments to the extent authorized by the Social Services Law; or

4.1.1.1.5 The Commission or its authorized designee directs the Company to provide service; or

Issued By: Albert J. Budney, Jr., President, Syracuse, New York