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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:

STAMPS:

RECEIVED: 07/03/97 STATUS: Effective EFFECTIVE: 09/12/97 GENERAL INFORMATION

11. SERVICE LINES: (continued)

11.6 If a customer takes a gas service within one year of the date the gas service was available or the date the customer requested the gas service whichever was later, the Customer shall be entitled to a refund equal to the cost of service line provided by the Company in Rule 10.1 plus the cost of service line justified by the adjusted gas revenues as provided in Rule 11.3.1. The refund will be reduced for depreciation at the rate of 3% per annum.

- 11.7 The Company shall maintain, replace, and reconstruct the service line which the Company installed or would be required to install if it were a new service line as defined in Rule 10.1. When the customer has installed that portion of the service line from the outlet of the meter to the outside of the building foundation wall, the Company shall leak survey this portion of the service line and report deficiencies to the customer. When the deficiencies have been corrected, the Company will inspect and verify that the work has been completed in accordance with accepted industry practices.
- 11.8 Renewals of abandon service lines, or enlargements of existing service lines for the purpose of receiving additional service, shall be deemed new service lines and constructed in accordance with Rule 11.2.
- 11.9 The gas delivered to the customer shall be deemed to be in control and possession of the customer at the outlet fitting of the meter.

## 12. SERVICE EQUIPMENT

12.1 Gas will be supplied to each building or premises through a single meter, except where, for reasons of Company economy, conditions on the company's distribution system, improvements of service conditions, or volume of the customer's requirements, the Company elects to install more than one meter. The Company will furnish, install, connect and maintain such meter or meters as are necessary for metering gas for Company billing purposes. The Company shall also furnish and install, when deemed

Issued By: Albert J. Budney, Jr., President, Syracuse, New York