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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:  
STAMPS:  
Cancelled by 1 Rev. Leaf No. 63 Effective 11/25/1998  
RECEIVED: 07/03/97 STATUS: Cancelled EFFECTIVE: 09/12/97  
GENERAL INFORMATION

13. METER READING:

13.1 Company will ordinarily schedule meters to be read and bills to be rendered monthly (approximately thirty (30) days) or bimonthly (approximately sixty (60) days). Company reserves the right to read meters and render bills at any other interval of time. Where meters are scheduled to be read bimonthly, the Company may render an interim, estimated bill for the first month (approximately thirty (30) days) of the bimonthly period. In place of this intervening month estimated bill, the meter may be read by the customer and reported to the Company by postcards, which will be furnished by the Company for that purpose at the customer's request.

13.2 ESTIMATED BILLS - RESIDENTIAL

Should any meter or measuring device used under an agreement for service for any reason fail to register for any period of time the full usage of service by a customer, or if the actual usage of service cannot be obtained because of inability of Company to read a meter or measuring device on the scheduled read date, the usage of service by such customer may be estimated by Company on the basis of available data and the customer billed accordingly.

13.2.1 Estimated bills may be routinely sent to the customer for a period of four months or two billing periods, whichever is greater.

13.2.2 If no actual reading is obtained after the aforementioned period, the Company shall take reasonable actions to obtain an actual meter reading. Such actions may include but are not limited to:

13.2.2.1 Making an appointment with the customer and/or such other person who controls access to the meter for the reading at a time to include times other than during normal business hours; or

13.2.2.2 Offering the customer and/or such other person who controls access to the meter the opportunity to phone in meter readings; or

13.2.2.3 Providing cards to the customer and/or such other person who controls access to the meter on which he or she may record the reading and mail it to the Company.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York