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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
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GENERAL INFORMATION

15. BILLING AND COLLECTION: (continued)

15.2.4 Except as provided in Rule 15.2, the Company may not impose on a non-residential customer a late payment charge, penalty, fee, interest or other charge of any kind for any late payment or deferred payment agreement occasioned by the customer's failure to make timely payment of services. The Company may impose on non-residential customers a reasonable charge for dishonored checks, reconnection of service, failure to provide access and court costs.

15.2.5 The Company shall offer residential customers on fixed incomes the opportunity to pay their bills on a reasonable schedule that is adjusted for such customer's periodic receipt of income without incurring late payment charges, provided, however, that any such offer may prescribe a late payment charge, consistent with the standards set forth in Rule 15.2 where payment is not made within twenty (20) days of the adjusted date shown on the bill.

15.2.6 The Company may impose a continuing late payment charge on the balance due under a non-residential, deferred payment agreement, offered pursuant to the Rules and Regulations of Part 13, 16 NYCRR. See Rule 15.8 for additional information regarding late payment charges on non-residential deferred payment agreements.

15.2.7 The Company may impose a continuing late payment charge on an amount billed for service used, that was provided through tampered equipment and previously unbilled, if the Company can demonstrate either that the condition began since the customer initiated service or that the customer knew or reasonably should have known that the original billing was incorrect.

15.2.8 The Company may impose a handling charge of \$10.00 on any negotiable instrument from an applicant or customer which was rendered to the Company as payment of any bill, charge or deposit due, returned as dishonored or uncollectible for any reason. This charge shall include any amount the Company is required to pay its bank for handling said instrument.

- 15.3 The customer shall be obligated to pay for all service to premises until final reading of the meter if such reading be taken not later than forty-eight hours after proper notice has been received by Company to discontinue service. In the event that a customer is a tenant in a multiple occupancy building, the customer will be obligated to pay only for service supplied for his use or for service for which he has agreed to pay.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York